



# Network for the Improvement of Addiction Treatment

<http://www.NIATx.net/>

Reduce Waiting & No-Shows • Increase Admissions & Continuation



## The Network

The Network for the Improvement of Addiction Treatment (NIATx) is a partnership between The Robert Wood Johnson Foundation's *Paths to Recovery* program, the Center for Substance Abuse Treatment's *Strengthening Treatment Access and Retention* (STAR) program, and a number of independent addiction treatment organizations. NIATx is working with addiction treatment providers to make more efficient use of their capacity, and shares strategies and tools for improving access and retention with the addiction treatment field.

## The Need

Every year more than 19 million Americans are in need of addiction treatment, according to the Substance Abuse and Mental Health Services Administration, but only 25% of those individuals are able to access treatment. Of those who do access services, 50% drop out without completing treatment. For some the issue is finances, for others the issue is readiness, but often the real issue keeping patients from treatment is the way that services are delivered – and this is what each NIATx organization is addressing in order to improve treatment services.

## What We Do

NIATx is working with its member organizations, and the field at large, to improve treatment access and retention by making organizational changes that impact four aims: reducing wait times, reducing no-show rates, increasing continuation, and increasing admissions. NIATx organizations are creating cultures of improvement, using existing resources to dramatically improve services, learning innovative strategies through peer networking, and they are becoming case studies for organizational improvements possible in the addiction treatment field. Through conferences, articles, and the website, [www.NIATx.net](http://www.NIATx.net), NIATx is providing the field with research, innovative ideas, tools for improvement, and case studies. We are encouraging treatment providers nationwide to improve their organizational processes through sustainable means in order to facilitate client access and retention in treatment.

## Successes of NIATx improvement methods

- Time to assessment: average reduction of 72%  
(12 organizations reporting)
- Time to treatment: average reduction of 52%  
(10 organizations reporting)
- No-show rates: average reduction of 29%  
(16 organizations reporting)
- Inpatient admissions: average increase of 64%  
(9 organizations reporting)
- Outpatient admissions: average increase of 142%  
(6 organizations reporting)
- Continuation through four sessions: average improvement of 123% (10 organizations reporting)
- Demonstrated return on investments

Meeting the Project *Aims*

-  Reduce Waiting Times
-  Reduce No-Shows
-  Increase Admissions
-  Increase Continuation Rates

## Contact

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