



## Oklahoma Department of Mental Health & Substance Abuse Services

PROJECT LEADERSHIP	Terry Cline (Commissioner and Secretary of Health) Jennifer Glover (Clinical Treatment Services Coordinator)
PROVIDER SITES	Gateway to Prevention and Recovery (Shawnee) NAIC-Center for Oklahoma Alcohol and Drug Services, Inc. (Norman) Norman Alcohol and Drug Treatment Center (Norman) Norman Adolescent Center (Norman) Specialized Outpatient Services (Oklahoma City)

### PROJECT DESCRIPTION

Oklahoma is undergoing a transformation to a culture of performance improvement throughout the addiction treatment system and views NIATx as a centerpiece in the intervention portion of this strategy. Participation gives the state a simple constructive approach to partner with providers. Their work with the Washington Circle Group provides a strong foundation in performance measurement from which to measure and track progress.

### PRIMARY AIM(S) FOR PROVIDER PILOT

- Reduce wait time to services in the outpatient level of care (as measured by time from initial contact to treatment).
- Increase admissions to all levels of care.

### STATE ACTIVITIES TO IMPROVE ACCESS & RETENTION

- Suspend financial eligibility requirements. (This originally involved extensive paperwork, delayed client engagement and lengthened the time to treatment).
- Reduce paperwork duplication for intake and admission procedures.
- Examine residential regulations impacting access and retention.
- Develop and pilot a state-wide process improvement dissemination strategy

Reduce Waiting & No-Shows • Increase Admissions & Continuation