


Synergy in Action

STAR-QI :

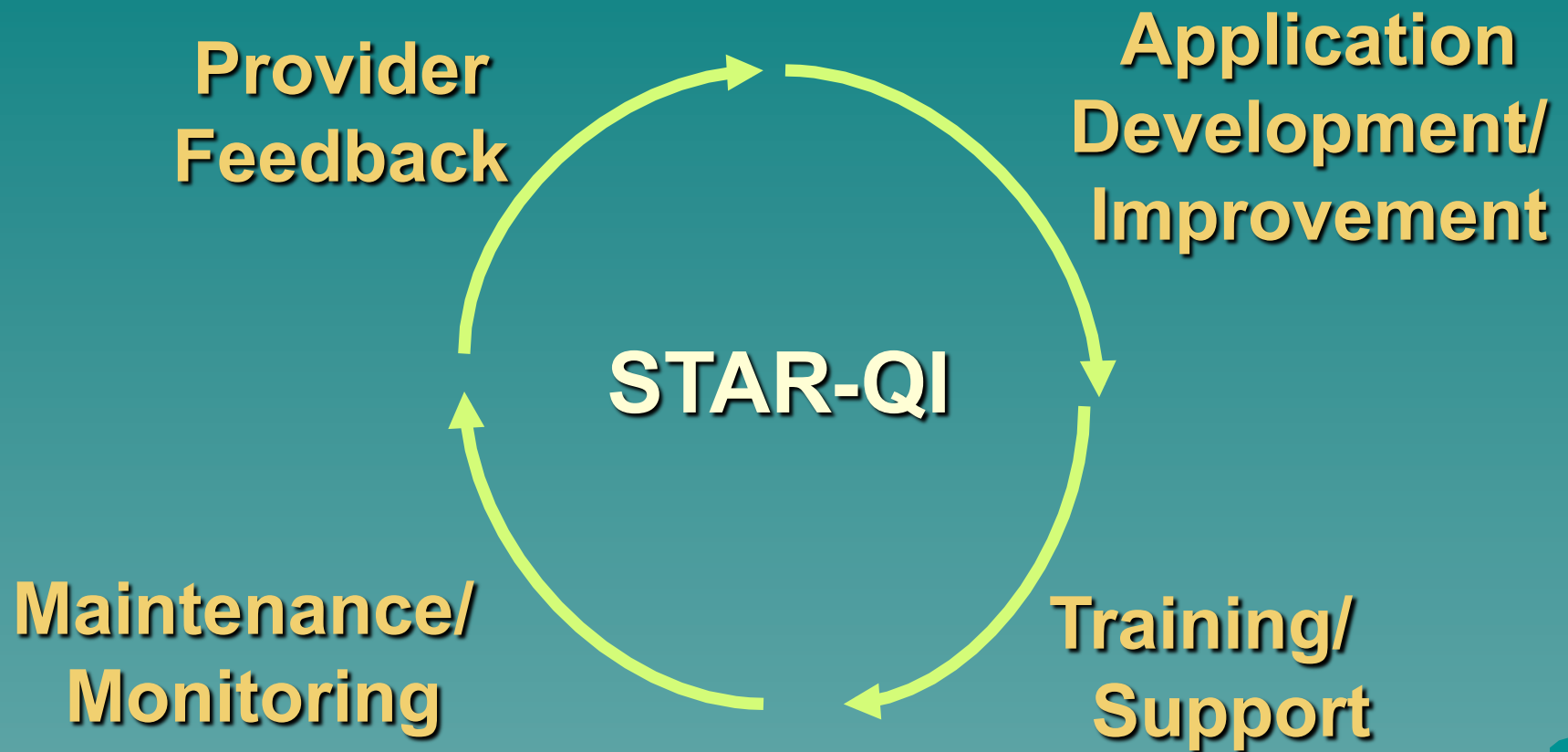
The Tool and the Process

STAR-SI is a partnership between the Center for Substance Abuse Treatment and the Robert Wood Johnson Foundation.




New York Objectives

- ◆ Build sustainable data infrastructure/capacity
 - ◆ Maximize NIATx opportunity
 - ◆ Foster stakeholder buy-in
 - ◆ Create real-time feedback loops
- 
- A stylized, layered mountain range graphic in shades of teal, located in the bottom right corner of the slide.

Our Ongoing Process is an Integrated **Feedback Loop**





Development of STAR-QI Web Application


OASAS Applications  Home  Close Application  Help

STAR-QI Episode Episode List Indicator Reports





[STAR-QI Episode Search >](#)
Enter New STAR-QI Episode Save

* Provider : 
* Program : 






Client ID Information

Provider Client ID : CDS Provider Client ID :
* Sex : Birth Date :  Last 4 SSN : * Last Name 2 Char :
(mm/dd/yyyy)

Preadmission Information

* First Request for Service Date :  Previous Discharge Date : 
Did Client Show for First Appointment? :
First Assessment Date :  CDS Assessment Date :
Second Assessment Date :  CDS Admission Disposition :
Assessment Disposition :

Treatment Information

Admission Date :  CDS Admission Date :
Second Date of Service :  Third Date of Service : 
Fourth Date of Service :  CDS Discharge Date :
Discharge Date :  CDS Discharge Status :
Discharge Status :
Completion Status : In Process
Flex Item 1 : Flex Item 2 :

STAR-QI Data (Exportable)

Provider Client ID	Sex	Birth Date	Last 4 SSN	Last Name Char	First Request for Service Date	Previous Discharge Date	Did Client Show for First Appt?	First Assessment Date	Second Assessment Date	Assessment Disposition	Admission Date	Second Date of Service	Third Date of Service	Fourth Date of Service	Discharge Date	Discharge Status
221xyza	Female	03/18/1981	2210	EW	04/09/2007		Yes	04/09/2007		Admitted	04/11/2007					
201	Female	02/06/1981	2010	CY	03/15/2007		Yes	03/15/2007			03/21/2007	03/23/2007	03/27/2007	03/28/2007		
204	Female	02/12/1981	2040	CV	03/19/2007		Yes	03/21/2007			03/26/2007	04/06/2007	04/17/2007	04/19/2007		
206	Female	02/16/1981	2060	CT	03/05/2007		Yes	03/06/2007			03/13/2007	03/15/2007	03/19/2007	03/20/2007		
207	Female	02/18/1981	2070	CS	02/20/2007		Yes	02/21/2007			03/13/2007	03/15/2007	03/16/2007	03/20/2007		
208	Female	02/20/1981	2080	CR	03/20/2007		Yes	03/22/2007			03/26/2007	03/29/2007	04/03/2007	04/05/2007		
210	Female	02/24/1981	2100	DY	03/20/2007		Yes	03/22/2007			03/29/2007	04/05/2007	04/10/2007	04/17/2007		
203	Female	02/10/1981	2030	CW	03/28/2007		Yes	03/23/2007		Admitted	03/26/2007				03/28/2007	All treatment c
204	Female	02/12/1981	2040	CV	03/23/2007		Yes	03/23/2007		Admitted	04/03/2007					
205	Female	02/14/1981	2050	CU	03/26/2007		Yes	03/26/2007		Admitted						
206	Female	02/16/1981	2060	CT	03/27/2007		Yes	03/27/2007		Admitted						
207	Female	02/18/1981	2070	CS	03/27/2007		Yes	03/27/2007		Admitted						
208	Female	02/20/1981	2080	CR	03/28/2007		Yes	03/28/2007		Admitted						
209	Female	02/22/1981	2090	CQ	03/28/2007		Yes	03/28/2007		Admitted						
210	Female	02/24/1981	2100	DY	03/27/2007		Yes	03/28/2007		Admitted	04/02/2007				05/03/2007	All treatment c
211	Female	02/26/1981	2110	DX	03/28/2007		Yes	03/28/2007		Admitted						
212	Female	02/28/1981	2120	DW	03/30/2007		Yes	03/30/2007		Admitted						
213	Female	03/02/1981	2130	DV	03/30/2007		Yes	03/30/2007		Admitted	03/31/2007					
214	Female	03/04/1981	2140	DU	03/30/2007		Yes	04/02/2007		Admitted	04/05/2007					
215	Female	03/06/1981	2150	DT	04/03/2007		Yes	04/03/2007		Admitted						
216	Female	03/08/1981	2160	DS	04/05/2007		Yes	04/05/2007		Admitted						
217	Female	03/10/1981	2170	DR	04/05/2007		Yes	04/05/2007		Admitted						
218	Female	03/12/1981	2180	DQ	04/05/2007		Yes	04/05/2007		Admitted	04/17/2007					

NY Created 35 Access and Retention Reports

Indicator Reports - Mic

File Edit View Favorites

OASAS Applications

Indicator Reports

* Output Type : PDF

* Provider : 99999

Program : 1411

Report Options

* Indicator Type :

* Period Type :

* Date From :

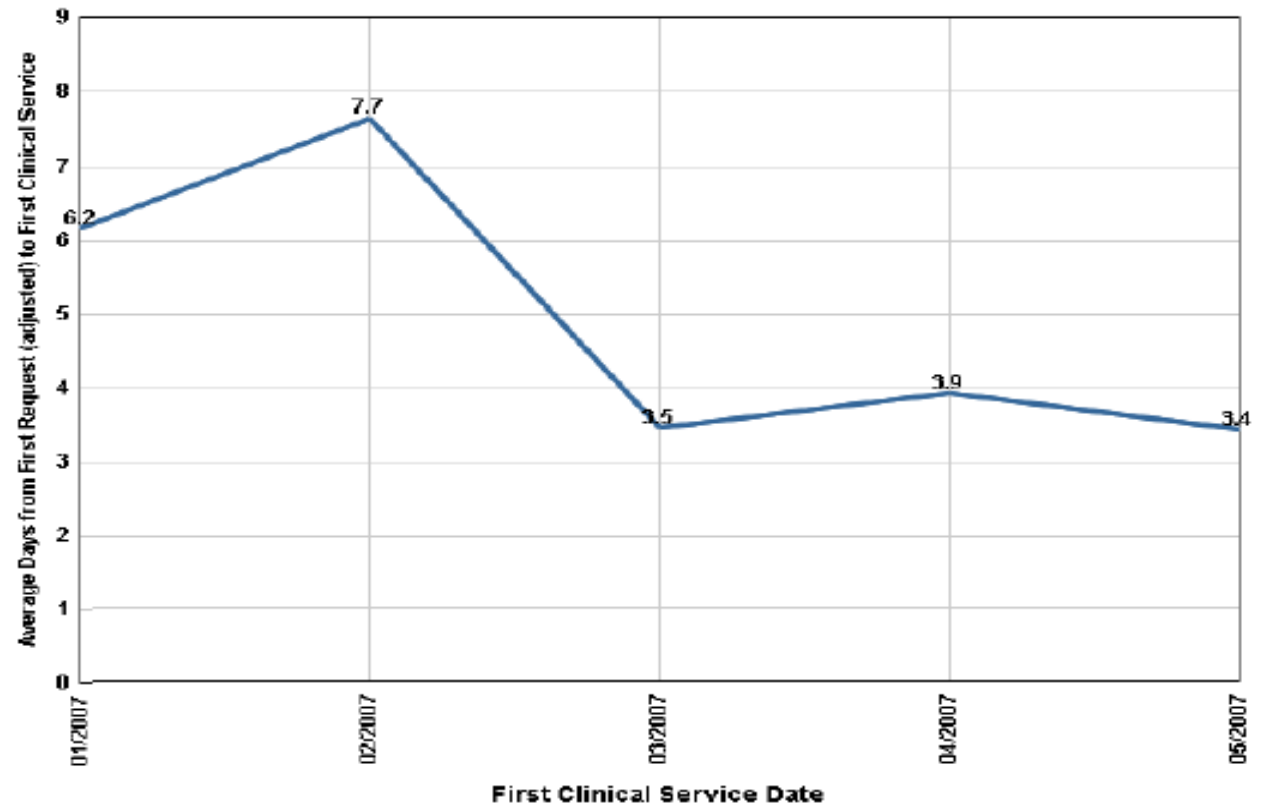
Page Header Notes :

AS-1: Percent of First Appointments Kept
 AS-2a: Percent of First Requests Resulting in a Clinical Service
 AS-2b: Percent of First Requests for Service Resulting in an Admission
 AS-3: Average Days Between First Request and Assessment
 AS-4: Average Days from First Request to First Clinical Service
 AS-5: Percent of First Assessments Completed
 AS-6a: Percent of First Assessments Resulting in Admission
 AS-7: Average Days from First Assessment to Admission
 AS-8: Average Days from Last Assessment to Admission
 AS-9: Average Days from First Request (Unadjusted) to Admission
 AS-10: Average Days from First Request to Admission
 ER-1: Percent of Admissions with 4 or More Services Within 30 Days
 ER-2: Percent of Discharges with 4 Dates of Service
 ER-3a: Average Client Length of Stay (Admission to Discharge)
 ER-4: Percent of Clients Discharged Successfully Completing Treatment
 ER-5: Percent of Clients Admitted Successfully Completing Treatment
 ER-6: Percent of First Requests Successfully Completing Treatment
 ER-7: Number of Clients Currently in Treatment for 2 Months or More
 VE-1a: Number of First Requests for Service
 VE-2: Number of First Appointments Kept
 VE-2a: Number of First Clinical Services
 VE-3: Number of First Assessment Visits (by Admission)
 VE-3a: Number of First Assessment Visits (by Assessment)
 VE-4: Total Assessment Visits (First and Second)
 VE-4a: Number of First Assessments With An Admission (by Assessment)
 VE-5: Number of First Assessments Completed (by Assessment)
 VE-6: Number of Admissions (by Admission and Assessment)
 VE-6a: Number of Admissions (by Admission)
 VE-7a: Number of First Clinical Service Events

STAR-QI Episode



STAR-QI Report Example by Month

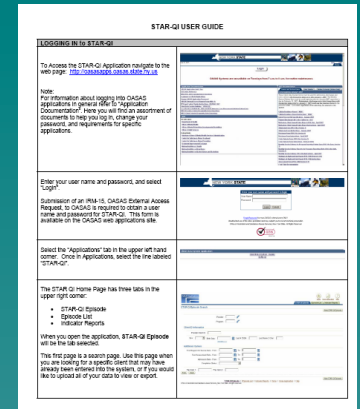


Source Data

Report Period	Average Days from First Request (adjusted) to First Clinical Service	Total Episodes with a First Clinical Service	Total Episodes with Requested Data
01/2007	6.2	1174	190
02/2007	7.7	1280	167
03/2007	3.5	678	196
04/2007	3.9	634	161
05/2007	3.4	279	81

Training and Roll-Out

Date	Call/Email Issue
Previous	What if there is no previous discharge date?
Previous	Sometimes a provider cannot get a SS # from a client. Can they use 0000 in this instance?
Previous	See #2 below
7/31/2007 Phone	Providers don't have a client tracking ID until a patient comes in. (This is ok of course)
7/31/2007 Phone	How to find existing clients
7/31/2007 Phone	How to find existing clients
7/31/2007 Phone	Are STAR-QI
8/1/2007 Phone	What does he do if the client get a social security number?
8/1/2007 Phone	1) What should she use for tracking ID, and when does she need to track it?
8/1/2007 Phone	2) If someone comes in for an assessment, but are sent over to inpatient and come back 2 weeks later, what should she do? (prev discharge date)
8/1/2007 Phone	3) Can she change incorrect information on a record or does she need to start over?
8/2/2007 Phone	Do they need to track data of satellite clinics?
8/2/2007 Phone	1) Why can't she enter a future assessment date?
8/2/2007 Phone	2) When she searches for her data, only 1 row is returned.
8/2/2007 Phone	3) Entering new episodes is very slow when you enter one, and then select new start episode
8/2/2007 Phone	4) How can she track whether or not a client showed for an app?
8/2/2007 Phone	1) Can't find the data that she entered
8/2/2007 Phone	2) How do you delete an episode
8/2/2007 Phone	1) If event completes assessment, but refuses treatment, is "other" the appropriate assess disposition code?
8/7/2007 Phone	Indicator report screen did not open - it was an issue with pop-up blocker other PC worked
8/8/2007 Phone	if SS# unknown what use? If staff said CDS uses 0000
8/13/2007 Phone	Questions about the "Did Client show for first app?" item
8/13/2007 Phone	1) Current system's automatic go to finished after saving a new record
8/13/2007 Phone	2) Some people don't want to come in for a while, do you still use the 30 day rule for them?
8/13/2007 Phone	3) Questions about the "Did Client show for first app?" item
8/13/2007 Phone	4) Wanted to do a search of all records in process, but those records that were "done" were also returned



**User Guide
Data Definitions**

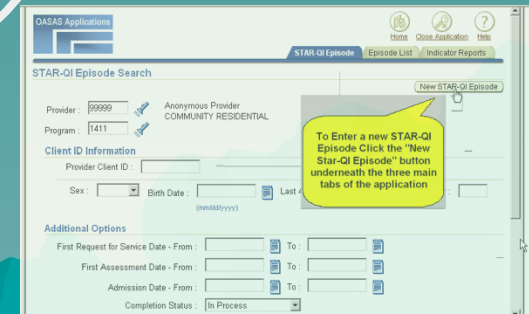
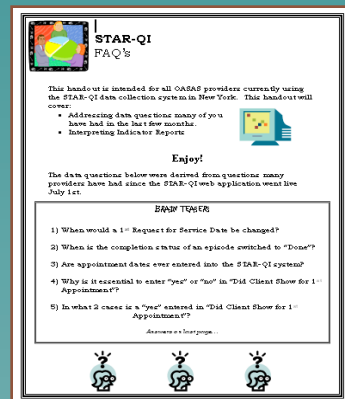
SSA

**Providers
Peer Mentors
Program Managers
Provider Association**

Online Videos

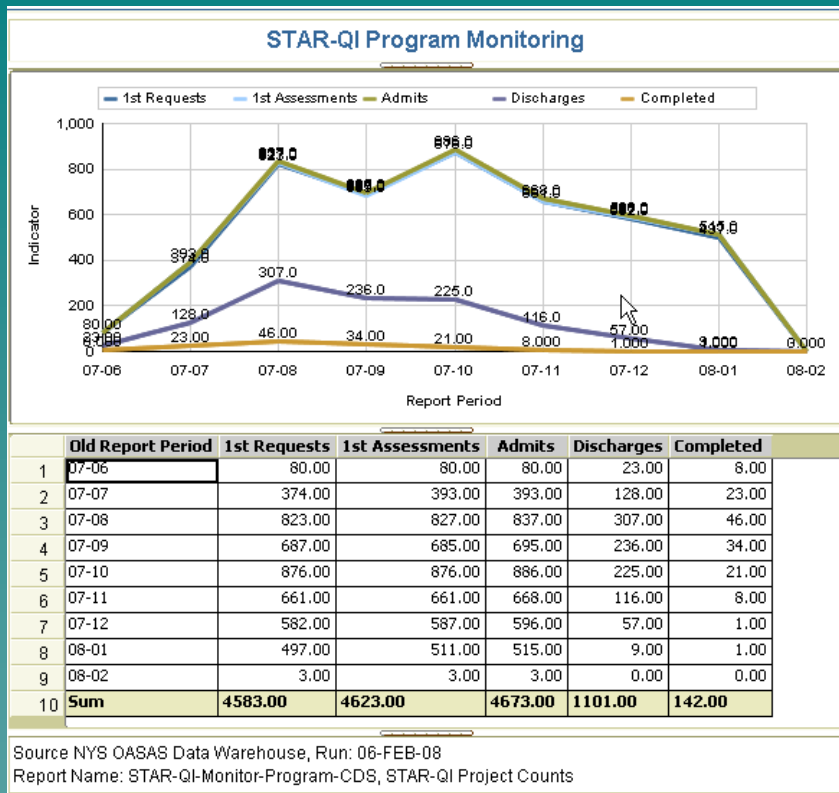
Technical Assistance

Quarterly FAQ Sheet



Project Monitoring & Management

Feedback Reports to Providers



- ◆ Quarterly data reports
- ◆ Provider specific A & R tables
- ◆ Data issues

2nd Quarterly Report: 1/2008
 Quarter 1 = January-March
 Quarter 2 = April-June
 Quarter 3 = July-September
 Quarter 4 = October-December

As-1: Percent of 1st Appointments Kept*				
	Q1: 2007	Q2: 2007	Q3: 2007	Q4: 2007
STAR-SI	48.5%	75.6%	66.2%	70.5%
Provider	N/A	N/A	N/A	78.2%

AS-6A: Percent of 1st Assessments Resulting in an Admission*				
	Q1: 2007	Q2: 2007	Q3: 2007	Q4: 2007
STAR-SI	61.2%	55%	65.9%	47.0%
Provider	55.3%	57.8%	56.5%	25.8%

ER-1: Percent of Admissions with 4 or More Services Within 30 Days*				
	Q1: 2007	Q2: 2007	Q3: 2007	Q4: 2007
STAR-SI	63.2%	32.4%	59.5%	27.7%
Provider	95.2%	58.9%	81.3%	38.5%

% Admits Initiated: The percent of Admissions that have a second date of service within 30 days*				
	Q1: 2007	Q2: 2007	Q3: 2007	Q4: 2007
STAR-SI	81.3%	48.1%	75.1%	44.7%
Provider	94.2%	61.2%	77.3%	47.8%

AS-4 Average Days from First Request to First Clinical Service**				
	Q1: 2007	Q2: 2007	Q3: 2007	Q4: 2007
STAR-SI	3.8	3.9	4.2	4.4
Provider	3.7	3.3	3.2	4

AS-10 Average Days from First Request (adjusted) to Admission**				
	Q1: 2007	Q2: 2007	Q3: 2007	Q4: 2007
STAR-SI	8.4	6.5	6.2	3.6
Provider	8.9	6.9	6.5	3.0

* Report run 1/17/08

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Web Application training materials including videos at
<http://oasasapps.oasas.state.ny.us>