



# Promising Practice

## Collaborate with Referrers to Streamline the Process

### Problem

The transition process is complicated and referrers don't participate in simplifying the process.

### Solution

Collaborate with referrers to streamline the process.

### Featured Stories

**The Partnership for Advancing Recovery in Kentucky (PARK)** increased the percentage of clients who completed the transition from detox to outpatient care from 30-38 percent to 56 percent by forming a collaboration between state, hospital, outpatient and long term care agencies to work together on decreasing dropouts in the continuum of care and build inter-agency relationships. For more information, see the [PARK Continuum of Care](#).

### Lessons Learned

Follow the [Ten Steps to Increase Targeted Admissions](#).

### Tracking Measures

#### Cycle Measure

Percentage of referred clients who were admitted

#### Data Collection Forms

- [Referred Clients Admitted Tracking Form \(Starting Clients\)](#)
- [Referred Clients Admitted Tracking Form \(Transition Clients\)](#)

### Action Steps

See the [Ten Steps to Increase Targeted Admissions](#).

### Related Promising Practices

- [Collaborate with Referrers to Motivate Clients](#)
- [Streamline Paperwork Between Levels of Care](#)
- [Become the Preferred Provider for Selected Referrers](#)

### NIATx Aims

Reduce waiting time

Reduce no-shows

✓ Increase continuation

✓ Increase admissions

### Financial Impact

✓ Increase revenue

✓ Increase staff retention

✓ Reduce costs