

The Patrician Movement is a long-standing substance abuse treatment facility providing adult detoxification, residential and outpatient services, adult HIV services and Youth outpatient treatment services. In this project, The Patrician Movement has partnered with The Texas Department of State Health Services (formerly TCADA-Texas Commission on Alcohol and Drug Abuse) and the University of Texas Gulf Coast ATTC.

Our highlighted change for this round involved the use of ALUMNI to come to residential and speak on their outpatient treatment experience and answer questions raised about the process and overcoming obstacles to participation in the program.

The initial AIM of the change was to increase the continuation rate between residential and outpatient treatment. As barriers were identified, **a primary AIM became improving discharged IP clients' Access to OP treatment.**

We looked at the number of discharged IP clients who were being admitted to OP. We were successful at increasing that number marginally before major program funding changes distorted the numbers and made them meaningless. What we did see great success in, was in the area of OP's ability to admit the direct transfer clients. They went in one month from successfully admitting about 10% of the people who showed up to OP from IP to the next month successfully admitted 100% who showed up to OP from IP. You see this on the graph below where the yellow line meets the pink line.

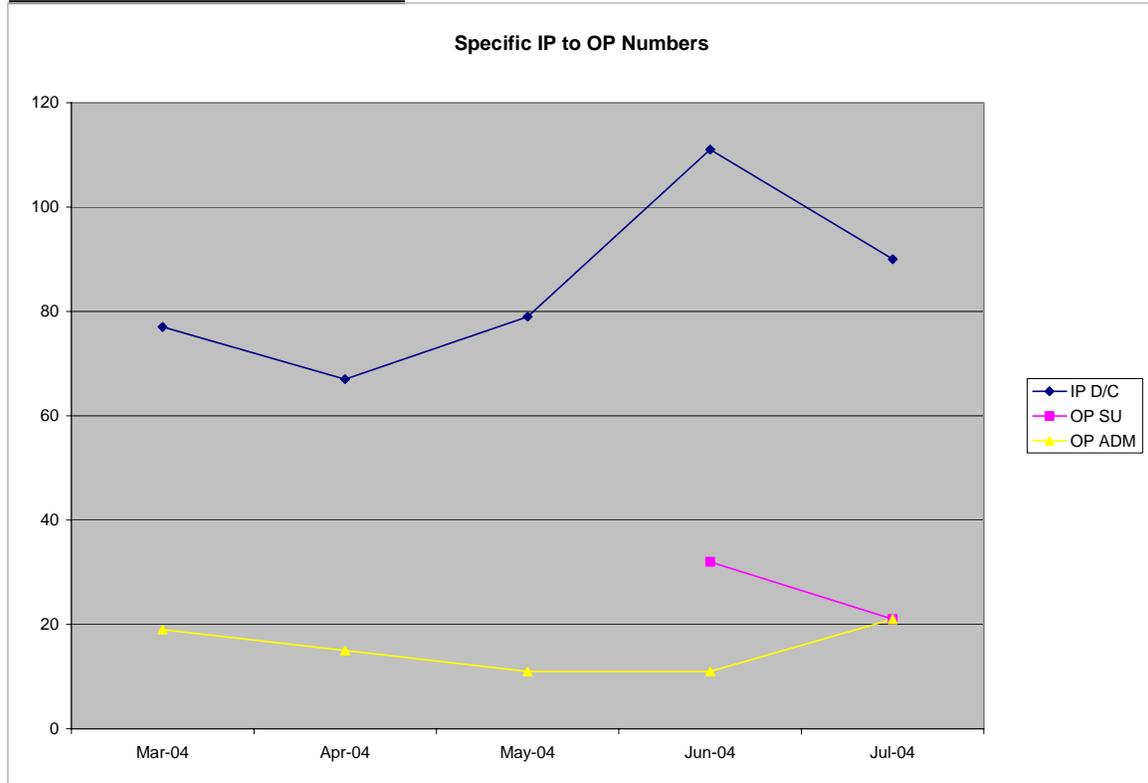
#### **The impact of the project:**

- ❑ The staff was thrilled with the idea that they could save themselves time by merely doing the discharge on a transfer client if he/she was lacking one.
- ❑ The client's received significantly improved service.
- ❑ The change increased the revenue received as we were more quickly able to provide billable services to the transfer clients.
- ❑ The change cost the agency nothing in that it involved the use of ALUMNI and a rethinking of data input into the computer system.
- ❑ Currently the change is being sustained by the ALUMNI who find the experience supportive of their recovery and by the OP staff who find the data entering system saves them time.

Our future goals include working to reduce the OP waiting list for the general population and concomitantly increasing access to OP services for this same population.

## GRAPH ANALYSIS

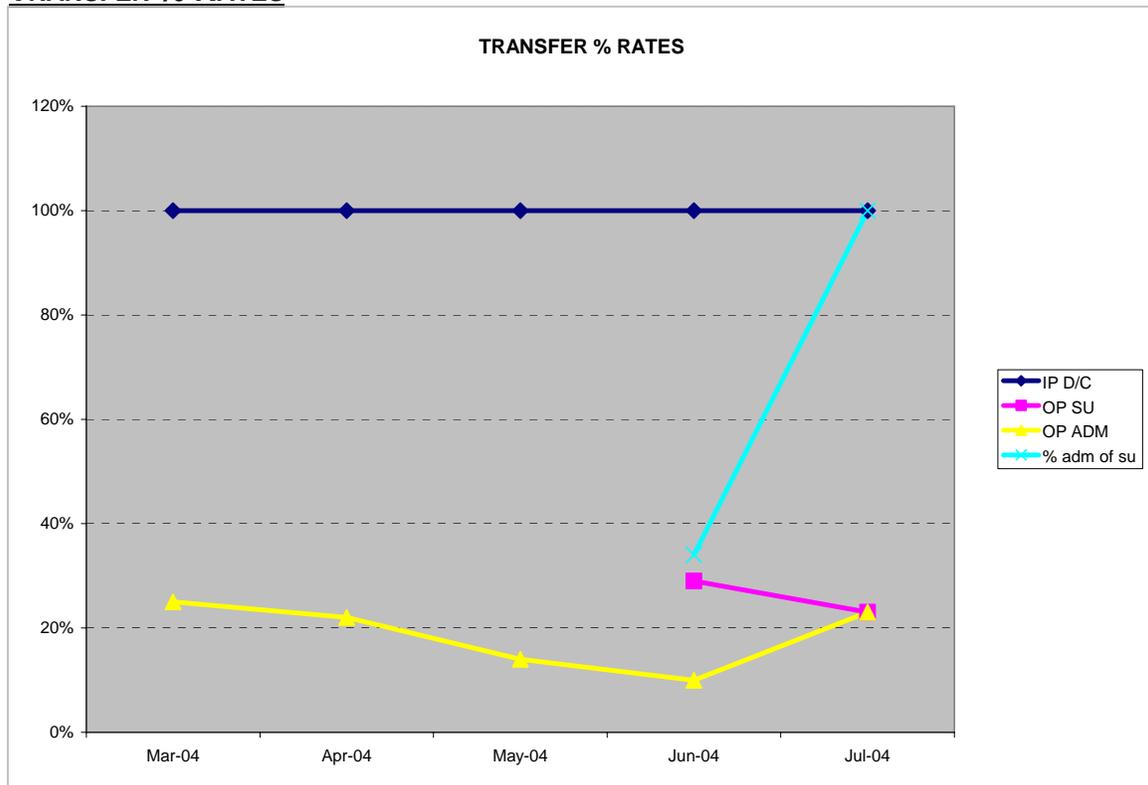
### SPECIFIC IP TO OP NUMBERS



- The blue line on the graph above represents the number of people discharged in any given month from inpatient treatment.
- The pink line represents the number of residential discharges who actually show up in outpatient for treatment.
- The yellow line represents the number of individuals who are actually admitted to outpatient as transfers from residential.

**\*During just one month of tracking the statistics, outpatient was able to significantly improve upon its admission rate of clients who were transferring from residential treatment.**

## TRANSFER % RATES



- The dark blue line in the graph above represents the discharged clients from residential. To it, all other data is compared.
- The yellow line represents the percentage of clients who transfer from residential and are admitted to outpatient for services. While generally it appears that the baseline was over 20%, the Director of Inpatient Services reported that normally throughout the year the rate was about 10%. It is interesting to note that during the months of May and June when the transfer admission rates were lower the numbers of discharges were greater. We have not collected data on what percent of successful vs. unsuccessful discharges show up in outpatient and are admitted. Neither have we accounted for the individuals who may discharge but are not eligible for service at our OP office—ie —they move out of town, they are hospitalized, they are incarcerated, etc.
- The pink line is new data collection. It indicates the potential for transfer admissions to outpatient. In June we can see that there was a big variance between those who could have been admitted and those who were.
- The light blue line graphically illustrates the success outpatient experienced in just one short month in actually admitting the individuals who left residential and showed up on their doorstep for treatment.