**One-day Knowledge and Skill Building Workshop**

Thursday, March 6, 2014

**Meeting location:**

Great Wolf Lodge

1400 Great Wolf Drive

Wisconsin Dells, WI 53965  
608-253-2222

**Driving Directions**

Interstate 39 exit #92 to Gasser Road,

Left on Gasser and then a left on Great Wolf Drive

**Workshop Agenda**

Registration begins at 8:30 a.m. – Session begins 9:00 a.m., ends 4:00 p.m.

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| **8:30** | **–** | **9:00** | ***Registration*** |
| **9:00** | **–** | **9:15** | ***Introductions*** – Dan Zimmerman |
| **9:15** | **–** | **10:00** | ***NIATx Model including a information about PDSA, Forming a Change Team and Conducting a Walkthrough*** – Jay Ford |
| **10:00** | **–** | **10:30** | ***Promising Practices to Reduce Readmissions: Lessons from W*** – Todd Molfenter |
| **10:30** | **–** | **10:45** | ***Break*** |
| **10:45** | **-** | **11:45** | ***Nominal Group Technique: Identifying the Trip Ahead*** – Jay Ford and John Hyatt |
| **11:45** | **–** | **12:45** | **Lunch** |
| **12:45** | **-** | **1:00** | ***Policy Updates: What Changes are in Store*** – Dan Zimmerman |
| **12:45** | **-** | **1:15** | ***Flowcharting: Understanding the Process*** – Todd Molfenter |
| **1:15** | **–** | **1:45** | ***Using Data to Identify Opportunities for Improvement*** – Jay Ford |
| **1:45** | **–** | **2:15** | ***How to Implement Change within a Collaborative Partnership: A discussion of partnering strategies*** – Todd Molfenter |
| **2:15** | **–** | **2:30** | **Break** |
| **2:30** | **–** | **3:30** | ***Developing a Change Project Charter (Sites & Coaches)*** |
| **3:30** | **–** | **4:00** | ***Check In and Next Steps*** – Todd Molfenter and Helena Gilbertson |