



NIATx-SI: Business Practices for the Future
 Learning Collaborative
 Fee-for-Service Cohort II: Sonoma County
 Day One: January 24, 2012

Time	Title
8:30am -9:00am	Registration and survey
9:00am-9:15am	Welcome Housekeeping Overview of the two day workshop
9:15am-9:45am	Introductions
9:45am-10:00am	Affordable Health Care Act <ul style="list-style-type: none"> • Overview • Busting Myths - What does reform look like for <i>you</i> in your state • Strengths and Barriers
10:00am-10:15am	Break
10:15-10:45am	Geography is Destiny <i>Why Here? Why Now? Burning Platform</i>
10:45am-11:45am	Review Billing Guide Steps 1-5
11:45am-12:30pm	LUNCH
12:30-1:15pm	Review Billing Guide Steps 5-8
1:15-2:00pm	Exploring New Business Models <ul style="list-style-type: none"> • Chalk talk exercise • Report out on discussion
2:00pm-2:15pm	Break
2:15-3:45pm	Nominal Group Technique (NGT)
3:45-4:00pm	Leading Change with the Dancing Guy (video) Wrap up



NIATx-SI: Business Practices for the Future
 Learning Collaborative
 Fee-for-Service Cohort II: Sonoma County
 Day Two: January 25, 2012

Time	Title
9:00am-9:15am	Review of the NIATx Change Model
9:15-9:30am	Who's who in process improvement?
9:30-10:30am	Airplane Exercise –Rapid Cycle Change Using the Plan-Do-Study-Act(PDSA)
10:30-10:45am	BREAK
10:45am-11:45am	Designing Change Projects Overview of the Change Project form <ul style="list-style-type: none"> • How to use the change project form for Designing or Changing Processes • Who's who in process improvement?
11:45 -12:30pm	LUNCH
12:30pm – 1:15pm	Flow charting – Who does what in your organization?
1:15pm-1:45pm	How to measure the impact of change?
1:45pm-2:00pm	5 Steps to ensure a successful Collaborative <ul style="list-style-type: none"> • Capturing the wisdom of the team • Willing to share and exchange ideas • Active participation and dialog • Sharing and copying best practices • Dividing work tasks and empowering others to help
2:00pm-2:30pm	Committing to the NEXT Step