



Strengthening Treatment Access & Retention
-State Implementation

**Making Data Driven Decisions - OR
Does OSA really use all that TDS data
we send them anyway?**

STAR-SI is a partnership between the Center for Substance Abuse Treatment
and the Robert Wood Johnson Foundation.



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How Does OSA Use TDS Data?

- **OSA Annual Report**
- **OSA Directors Presentations**
- **Department & Legislative Inquiry**
- **CSAT GPRA Data – Regular Uploads**
- **SAPT BG – Application & NOMS Reporting**
- **NIATx NPO**
- **Contracting**
- **Other?**



OSA Agency Monitoring Team

- **Treatment Specialists**
- **Contracting Staff**
- **Data & Research – Stacey Chandler**
- **Monthly Meetings**
- **Quarterly Change Cycles**



Incentive Based Contracts

- Outpatient & Intensive Outpatient Contracts
- Baseline Data from SFY 06 used to set performance standards
- Implemented Changes to TDS in June 2007
- OSA Agency Monitoring Team as Change Team



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Incentive Payments for Performance

Quarterly Contract Payments based on data for the prior quarter.

Incentive, Baseline or Penalty payments are determined by performance on five measures:

- Units of Service = plus or minus 5%
- Four Access & Retention Measures = 1% each
- An agency can gain or lose 9% of their quarterly payment each quarter



Maine Access & Retention OP/IOP Performance Measures

Units of Service: Agencies may receive plus or minus 5% of their quarterly payment

- +5% for exceeding 100%
- Baseline payment for meeting 90%, and
- 5% if the agency does not meet 90% of their contracted units

Access goals are:

Out Patient

- Time from first call to first face to face: 5 days (2 day incentive)
- Time to first treatment appointment: 14 days (7 day incentive)

Intensive Out Patient

- Time from first call to first face to face: 4 days (2 day incentive)
- Time to first treatment appointment: 7 days (3 day incentive)

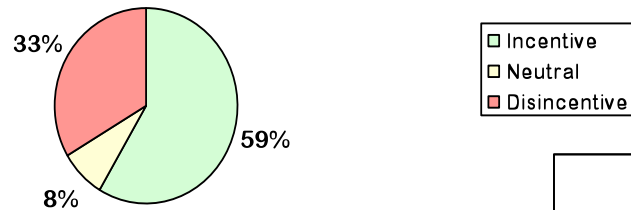
Retention Goals are:

- A minimum of 50% of OP & 85% of IOP clients stay 4 sessions (65% and 90% incentive)
- At minimum of 30% of OP clients stay 90 days or more; and 50% of IOP clients complete treatment (40% and 60% incentive)

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STAR-SI agencies perform better

1Q SFY08: Percent of STARSI agencies receiving quarterly performance based contracting incentives
N=12



1Q SFY08: Percent of other agencies receiving quarterly performance based contracting incentives
N=7





Second Quarter Contract Results

2Q SFY08: Percent of STARSI agencies receiving quarterly performance based contracting incentives



2Q SFY08: Percent of other agencies receiving quarterly performance based contracting incentives

