



# STAR-SI Incentive Contract

# Incentive Categories:

- Treatment Provider Incentives
- Data Collection Incentives
- Spread Projects Incentives

# Memorandum of Agreement

Establishes the minimum expectations and guidelines for participating in the STAR-SI project:

- A walk-through must be completed to identify areas for process improvement projects
- The Executive Sponsor must appoint a Change Team - should consist of a small group of employees, to coordinate and initiate improvement projects
- Report Contact Type 27 Transactions (First Contact with Intent to Assess) - on consumers who will be served in a STAR-SI participating location/program. The contact 27 is used to calculate timeliness to treatment and is reported through the ICIS.
- Share stories and lessons learned from change projects at monthly meetings, and state/national learning collaborative.
- Participate in the STAR-SI Peer Learning Network by attending meetings.
- Participate in the STAR-SI Learning Collaboratives.

# Memorandum of Agreement

## Benefits of participating in the STAR-SI:

- Join the nationwide NIATx process improvement community
- Learn the NIATx principles and tools to improve treatment access and retention
- Data support and feedback from ODMHSAS
- Join the Peer Learning Network and share experiences/promising practices, provide feedback/support
- Learning opportunities - attend Change Leader Academy and the annual NIATx summit
- Technical assistance on change projects
- **Opportunity to receive incentive funding for specified grant-related activities**

# Treatment Provider Incentives

- Contractor must complete at least one (1) change project within one grant year before they are eligible to receive any Treatment Provider Incentives except for Business Case incentive.

# Treatment Provider Incentives -- Continued

## 1. Changes Implemented

- A payment of \$500.00 will be made to Contractor for achieving/exceeding a set target or providing evidence that the change did not produce the intended target and the change was discarded.
- Change Project Form needs to be submitted with baseline data, clearly defined measure(s) and aim prior to starting a new project.
- A change project target shall be agreed upon by Contractor and state team prior to starting a change project.

# Treatment Provider Incentives -- Continued

## 2. Changes Sustained

- A payment will be made to Contractor for sustaining the target. Once a change project target is achieved and maintained 3 months consecutively, then the 3-month “sustainment clock” will start. After each 3-month sustainment period passes, a payment of \$500.00 will be made.



# Treatment Provider Incentives -- Continued

## 3. Business Case

- A payment of \$250.00 will be made to Contractor for establishing a business case for a change project. Contractor shall submit supporting data which illustrates the cost savings or increase in revenue created by the change.
- Agencies may be compensated for up to two (2) business cases.



# Data Collection Incentives

## 1. Contact 27

- A payment of \$130.00 will be made to Contractor for submitting contact 27 monthly. Assessments without contacts must be below 20% of all assessments per month. (e.g. If there are 100 assessments in a month, assessments w/out contact 27 < 20)

## 2. Project Data

- A payment of \$130.00 per month will be made to Contractor for submitting all data relevant to their current change project, which must include data collected within the provider agency.

# Spread Project Incentives

## **1. Local & informal presentation**

- A payment of \$200.00 will be made to Contractor for a presentation. You may be compensated for up to 2 presentations (the same presentations can be used) per year.
- Local & Informal Presentations may include but are not limited to ODMHSAS hosted conferences, ODMHSAS board meetings, agency board meetings, presentations to community organizations, and local professional organizations. A presentation must include at minimum the brief summary of NIATx PI concepts, brief description of your change project, the measures used and the outcome.

# Spread Project Incentives -- Continued

## **2. Applying for professional presentation**

- A payment of \$200.00 will be made to Contractor for submitting an application to present. You may be compensated for up to 2 times in a year for submitting an application.
- Professional presentations may include any instances that require a response to a call for presentations, but may also include requests to present at national or out-of-state conferences/organizations.

## **3. Professional presentation**

- A payment of \$300.00 will be made to Contractor for making a presentation. You may be compensated for up to 2 presentations (the same presentations can be used) per year.

# Spread Project Incentives -- Continued

## **4. Quality award application**

- A payment of \$100.00 will be made to Contractor for submitting an application. Contractor shall be approved by state team prior to submitting an award application. You may be compensated for up to 3 times in a year for submitting an application.

## **5. Receiving a quality award**

- A payment of \$100.00 will be made to Contractor for receiving an award. You may be compensated for up to 3 times in a year for an award.

# STAR-SI Incentive Activity Proposal

## I. Treatment Provider Incentives

	Incentive Amount	Activity Proposal
1.1 Changes Implemented	\$500 per change project per year, after completing one project.	Please indicate how many change project(s) you plan to complete in a year. <input type="checkbox"/> Change Project 1 = \$0 <input type="checkbox"/> Change Project 2 = \$500 <input type="checkbox"/> Change Project 3 = \$1,000
1.2 Changes Sustained	\$500 per sustaining period up to 3 sustainment periods	Please indicate how many sustainment period(s) you propose to maintain your change project for. <input type="checkbox"/> 1 sustainment period = \$500 <input type="checkbox"/> 2 sustainment periods = \$1,000 <input type="checkbox"/> 3 sustainment periods = \$1,500
1.3 Business Case	\$250 per business case up to 2 business cases per year	Please indicate how many business case(s) you propose to write. Limited to one business case per change project. <input type="checkbox"/> 1 business case = \$250 <input type="checkbox"/> 2 business cases = \$500
Treatment Provider Incentives Subtotal:		Please add the amount from each subcategory. \$ <input style="width: 100px; height: 20px;" type="text"/>

# STAR-SI Incentive Activity Proposal

## II. Data Collection Incentives

	Incentive Amount	Activity Proposal
2.1 Contact 27	\$130 per month. Assessments without contacts must be below 20% of all assessments per month. (e.g., if there are 100 assessments in a month, assessments w/out contact 27 < 20)	Please indicate how many month(s) out of 12 months you propose to submit Contact 27. <input type="text"/> month(s) x \$130 = \$ <input type="text"/>
2.2 Project Data	\$130 per month for submitting all data relevant to current project, which must include data collected within the agency.	Please indicate how many month(s) out of 12 months you propose to submit your project data. <input type="text"/> month(s) x \$130 = \$ <input type="text"/>
Data Collection Incentives Subtotal:		Please add the amount from each category. \$ <input type="text"/>

# STAR-SI Incentive Activity Proposal

## III. Spread Project Incentives

	Incentive Amount	Activity Proposal
3.1 Local Presentation	\$200 per presentation	Please indicate how many local presentation(s) you propose to give in a year. <input type="checkbox"/> 1 presentation = \$200 <input type="checkbox"/> 2 presentations = \$400
3.2 Applying for Professional Presentation	\$200 per application	Please indicate how many application(s) you propose to submit in a year. <input type="checkbox"/> 1 application = \$200 <input type="checkbox"/> 2 applications = \$400
3.3 Professional Presentation	\$300 per presentation	Please indicate how many professional presentation(s) you propose to give in a year. <input type="checkbox"/> 1 presentation = \$300 <input type="checkbox"/> 2 presentations = \$600
3.4 Quality Award Application	\$100 per application	Please indicate how many quality award application(s) you propose to submit in a year? <input type="checkbox"/> 1 application = \$100 <input type="checkbox"/> 2 applications = \$200 <input type="checkbox"/> 3 applications = \$300
3.5 Receiving a Quality Award	\$100 per award	Please indicate how many quality award(s) you intend to receive in a year. <input type="checkbox"/> 1 award = \$100 <input type="checkbox"/> 2 awards = \$200 <input type="checkbox"/> 3 awards = \$300
Spread Project Incentives Subtotal:		Please add the amount from each category. \$ <input style="width: 100px;" type="text"/>



# Performance Monitoring

## Treatment Provider Incentive

### 1. **Changes Made**

- Supporting document needs to be submitted to demonstrate achievement of the proposed aim.
- Supporting document is necessary if the change did not produce the intended target and you decide to discard the project.

# Performance Monitoring

## Treatment Provider Incentive

### **2. Changes Sustained**

- Once a proposed aim is achieved and maintained for three consecutive months, your “sustainment period” will start.
- A “sustainment period” consists of three months of maintaining your achieved goal.
- You will be eligible for a sustainment incentive after each “sustainment period” is achieved up to the allotted periods.
- Data must be submitted on a monthly basis to verify an achieved aim has been sustained.

# Performance Monitoring

## Treatment Provider Incentive

### 3. **Business Case**

- Narrative report with supporting data, illustrating the cost savings or increase in revenue created by the change, must be submitted.

# Performance Monitoring

## Data Collection Incentives

- **Contact 27** – It will be monitored monthly through ICIS.
- **Project Data** – Data collected within the provider agency needs to be submitted with Change Project Form monthly.

# Performance Monitoring

## Spread Project Incentives

- **Local & Informal Presentation** – Meeting agenda and a copy of presentation materials must be submitted for verification. If no formal agenda is available, a written document verifying the presentation will suffice.
- **Applying for Professional Presentation** – A copy of application or a written request must be submitted for verification.
- **Professional Presentation** – Meeting agenda and a copy of presentation materials must be submitted for verification.
- **Quality Award Application** – A copy of an application must be submitted for verification.
- **Receiving an Quality Award** – A copy of an award must be submitted for verification.

The background is an abstract composition of various shades of green, ranging from light lime to dark forest green. The colors are layered and blended, creating a sense of depth and movement. There are several overlapping, curved shapes that resemble soft-edged triangles or teardrops, some of which are more prominent than others. The overall effect is a modern, organic, and somewhat ethereal aesthetic.

**THE END**