

## Vanguard UNPLANNED DISCHARGES FORM

**PROGRAM:** Phoenix

Client's Last Name: Culture/Race: White	Admission Date: 11/17/05	Male: xxx Female
Counselor: Fred	Funding Source: Insurance	
Planned Discharge Date: 2/17/05		
Actual Discharge Date: 12/7/05		Time: 4:30pm
Lost Treatment Days: 72		
Clients stated reason for leaving:  Client reported to his wife, and Program Director that he was not getting what was being advertised on the schedule.		
Staff assessment of reason for leaving: Client was finally able to convince his wife that he was not getting anything out of the program, as compared to the other programs, and the out patient TX that he wanted.		
How will you prevent this from happening again?  We have been discussing this in our retention/program improvement meeting, we feel that by engaging and educating, families and significant others early and throughout their TX process, we think we can improve the retention with self-pay & insurance clients.		

Information supplied by:      Date: 12/7/05