Illinois STAR SI Learning Collaborative

Holiday Inn - Mt. Vernon, Illinois
Thursday, July 19, 2007
9 a.m. to 4:30 p.m.

Agenda

Time	Activity	Presenters/Facilitators
9:00 – 9:30	Welcome and Introduction	Theodore Binion Taylor
9:30 – 10:30	Flow Charting Activity – Agencies flow chart their initial client access process.	Rich Swisher and Mary Fulton
10:30 – 10:45	Break	
10:45 – 11:30	Flow Chart based on State clarification of the regulations surrounding initial client contacts and entering client contact data into DARTS	Norma Seibert and Richard Sherman
11:30 – 12:00	Business Case Presentation – How can Illinois agencies improve their financial stability through process improvement?	David Moore /Natalie Andrews/ Mike Boyle
12:00 – 1:00	Lunch and Story Board Assembly	
1:00 – 1:30	Story Board Activity – 3 provider representatives staff their board for 15 minutes, then the other 3 groups staff their boards for a second 15 minute session	
1:30 – 1:45	Story Board Debrief	Steve Gallon
1:45 – 2:30	Breakout Sessions: Executive Sponsors, Change Leaders, Change Teams, Data Specialists	ES – Mike Boyle CL – David Moore Change Team – Natalie Andrews Data - Norma Seibert/Richard Sherman
2:30 – 2:45	Break	
2:45 – 3:05	Nominal Group Technique Process	Rich Swisher & Peggy Alexander
3:05 – 3:35	Nominal Group Technique Activity – 4 questions: 1. How would you integrate the six new providers into STAR-SI? 2. How do we continue working on PI when we are faced with staff shortages? 3. How do we ensure sustainability of the changes we have made? 4. How do you make this process apart of the overall agency culture going forward?	Natalie Andrews/Cheryl Compton
3:35 – 3:45	Report from each small group	

3:45 – 4:30	Celebrate and where do we go from here? Stories about the accomplishments of each participating agency. Token of appreciation for each person attending the collaborative meeting.	
	Next Steps: time frame for the next Learning Collaborative which will be an orientation for the new agencies.	

Celebration of Success to Date
1. The learning we have done
2. Our state-provider collaboration
3. Changes
4. The next steps for building the collaborative