



State Leadership Call State of Illinois March 2009

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STAR-SI is a partnership between the Center for Substance Abuse Treatment and the Robert Wood Johnson Foundation
CSAT Cooperative Agreement : #TI17618

AIM (Plan)

Topic of State Story : Development of a Statewide Provider Performance Management System

- Based on STAR-SI emphasis on access/engagement, retention/utilization, and continuity across levels of care.
- Expand performance measures to levels of care other than Level I (non-methadone).
- Focus placed on Detoxification, Level I, Level II, and Level III.5.

AIM (Plan)

- The first set of Provider Performance Reports reflect an analysis of service data entered in DARTS for clients opened during calendar year 2007.
- Performance indicators are reported for the full group of clients and separately by level of care.
- Report Performance Measures Include:
 - Number of Admissions: (All levels of care.)
 - Average and Median Duration from Initial Contact to Admission/Opening: (Total clients only.)

AIM (Plan)

- Percentage of Opened Clients who do not Receive a Clinical Service Post-Opening/Admission. (Total clients.)
- Average and Median Duration from Admission to First Outpatient Session: (Levels I and II.)
- Average and Median Duration from First Session (Post-Admission) to Second Session: (Levels I and II.)
- Average and Median Duration from Admission to Fourth Outpatient Session: (Levels I and II.)
- Percentage of Clients who Receive at Least Four Sessions within the First 30 Days: (Level I.)
- Percentage of Clients who Receive at Least 12 Sessions within the First 30 Days: (Level II.)

AIM (Plan)

- Percentage of Discharged Clients/Completed Treatment: (All clients and separate by level of care.)
- Percentage of Opened Clients who Remain Open in DARTS: (All clients and separate by level of care.)
- Average and Median Length of Stay: (Detox and Level III)
- Percentage of Clients Linked to Next Level of Care – Detoxification
- Percentage of Clients Linked to Next Level of Care – Level III

AIM (Plan)

- Expectations regarding change in individual provider organization status on selected report indicators will be part of the SFY 2010 contracting process.
- Year 1 of this first step toward performance contracting will be a “hold harmless” period.
- Three indicators were selected to be of statewide importance.
 - % of opened clients/no clinical service post-opening
 - Duration between admission and first session
 - Avg. # of sessions during first 30 days

Change (Do)

- Process was developed for extraction of a DARTS data file for each DASA-funded provider that contains service billings for all clients opened in calendar year 2007.
- Procedures were developed for the processing of the raw data files into analysis-ready files.
- A format was developed for the provider performance reports
- Individual provider performance measure analyses were conducted.

Results (Study)

- Organization-wide and level of care performance measure databases were developed for 108 providers.
- A statewide performance measure report was developed that includes measure levels by DASA service region, level of care, and adult and adolescent client populations.
- An individual provider performance report was developed for 108 organizations that includes organization-wide measure levels, and level of care measures by service site location.
- A form was developed that will document provider selection of the performance measures they will address as part of the SFY 2010 contracting process.

Next Steps (Act)

- Provider Performance Reports will be distributed to all provider organizations who have registered for STAR-SI information sessions in March 2009.
- A DASA Smart Alert will be issued during March 2009 to notify all providers that they will be receiving their reports.
- Providers will be notified of the process for selection of performance measures for their organization that will become part of the SFY 2010 contracting process.
- It remains to be determined if providers who achieve their targeted changes will receive incentives.



STAR-SI

IMPACT (Business Case, Lessons Learned)

- Thus far, comments from providers have been limited.
- It is expected that the performance contracting process will reduce the need for providers to maintain waiting lists for Level I and Level II services.
- The performance contracting process is expected to increase the number of clients who actively engage in treatment, and better enable providers to “spend out” their contracts.