



Massachusetts
Learning Session III:

Strengthening & Sustaining the NIATx Methods:
Increasing Outpatient Admissions

Beechwood Hotel
363 Plantation Street
Worcester MA 01605
Phone: 508-754-5789

Tuesday, February 10th

Time	Topic	Setting
9:00 – 9:30	Registration	
9:30 – 9:45	Welcome – <i>Alice Pulvermacher</i>	
9:45 – 10:15	Agenda Overview & Goals: Nominal Group Technique for Issues with Strengthening & Sustaining & Effective Data Use – <i>Eldon Edmundson</i>	Large
10:15 – 10:30	Intro to Mature PDSAs: The Five Dimensions – <i>Tom Zastowny</i>	Large
10:30 – 11:15	Pod Work- Informal presentations to enrich PDSAs - Prepare for large group presentations	Pods (2-4 orgs)
11:15 – 11:30	2 Agency Change Project Presentations	Large
11:30 – 12:15	Lunch	
12:15 – 12:30	2 Agency Change Project Presentations	Large
12:30 – 1:45	Performance Management – <i>Lynn Madden</i>	Large & Small Group
1:45 – 2:00	2 Agency Change Project Presentations	Large
2:00 – 2:15	Break	
2:15 – 2:30	2 Agency Change Project Presentations	
2:30 – 3:30	Topics on Issues with Strengthening & Sustaining: Promising Principles for Sustainability	Table Work
3:30 – 4:45	Enhancing NIATx Change Project Work: Team building, PDSA process, Data collection & Analysis – <i>Alice Pulvermacher</i>	Small Group



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Wednesday, February 11th

Time	Topic	Setting
8:30 – 9:00	Sign-in	
9:00 – 9:15	Quick Review of Previous Work	Large
9:15 – 10:00	Web & Promising Practices: Increasing Outpatient Admissions – <i>Alice Pulvermacher</i>	Small Group
10:00 – 10:15	2 Agency Change Project Presentations	Large
10:15 – 10:30	Break	
10:30 – 10:45	2 Agency Change Project Presentations	Large
10:45 – 11:45	Spreading and Sustaining A Change Culture – <i>Eldon Edmundson</i>	Large & Table
11:45 – 12:00	2 Agency Change Project Presentations	Large
12:00 – 1:00	Lunch	
1:00 – 1:30	2-4 Agency Change Project Presentations	Large
1:30 – 2:30	Topics with an emphasis on: <ul style="list-style-type: none"> • What questions do I need to ask • How do I collect and analyze the data • How do I use data for decision making 	Table Work
2:30 – 3:15	Summary Discussion and Storytelling – <i>Lynn Madden</i>	Large