



## New Jersey Collaborative State Training Meeting

June 1, 2009

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### Agenda

#### Objectives:

1. Build interest and confidence in conducting process improvement projects
2. Familiarize participants with the NIATx concepts and its structured improvement methodology including the use of the rapid cycle change strategy
3. Identify ways to support the provider's efforts
4. Create a Change Project Charter defining the first State Level Change Project

<i>Time</i>	<i>Topic</i>	<i>Presenters; Session Objective</i>
10:00	Welcome and Opening Comments <ul style="list-style-type: none"><li>• Introductions</li></ul>	Objective: Knowledge of the Collaborative, its purpose & partnerships; inspiration for change
10:30	Elements of Successful Change <ul style="list-style-type: none"><li>• NIATx Principles</li><li>• Involving Consumers</li></ul>	<i>Kim Johnson</i> Objective: understand NIATx Principles. Brief review of Principles followed by discussion of how they apply to state work
11:30	The Change Project <ul style="list-style-type: none"><li>• Fixing key problems</li><li>• The Team</li><li>• The Charter</li><li>• Rapid Cycles</li><li>• Sustain Plan</li></ul>	<i>Kim Johnson</i> Objective: In preparation for afternoon sessions, understand the importance of defining the change project and use of the Change Project Form
12:00	Lunch Break	



1:00	Power of Rapid Cycle Change <ul style="list-style-type: none"> <li>• Small changes, big results</li> <li>• Tracking change cycle by cycle</li> <li>• Challenges</li> </ul>	<i>Kim Johnson</i> Objective: Understand how change cycles work and importance of data collection
2:00	The Importance of Data	<i>Kim Johnson</i> Objective: Learn how to measure improvement
2:30	Helping Providers Become More Effective	<i>Kim Johnson</i> Objective: State Role in Learning Collaboratives
3:00	Break	
3:15	Brainstorming and Choosing Ideas	<i>Kim Johnson</i> Learn to use the nominal group technique to choose problems to address and identify solutions to try
3:45	Next Steps/Wrap-up Evaluations	<i>Kim Johnson</i> Objective: Understand next steps. Opportunity for final questions. Collect meeting evaluation.