

Substance Abuse Treatment Quality Improvement Workshop Agenda
June 29, 2007

Location: Crowne Plaza Hotel
4402 E. Washington Ave.
Madison, WI 53704
608-244-4703

Directions: From I-90/94/39 take Hwy 151 south (Washington Ave.). Travel 1/2 mile. Hotel will be on your right.

9:00 Welcome and Introductions (*Daytona Room*)

- John Easterday, Interim Administrator, State Division of Mental Health and Substance Abuse Services
- Joyce Allen, Director, State Bureau of Mental Health and Substance Abuse Services

9:15 NIATx and the Principles of Successful Change

- Elizabeth Strauss, MSIE, Process Improvement Coach, NIATx

10:00 Improvement Projects in Addiction Treatment Agencies

- Amy Anderson, Program Manager, Oakwood Clinical Associates, Kenosha
- Bill LaBine, Director, Jackie Nitschke Center, Green Bay

10:45 Break

11:00 Quality Improvement Applied: Airplane Exercise

- Jay Ford, Ph.D, Chief Research Officer and Process Improvement Coach, NIATx National Program Office

12:15 Lunch (provided) *Daytona Room*

1:00 Overview of Quality Improvement Tools

- Mike Quirke, Program Evaluation Coordinator, State Bureau of Mental Health and Substance Abuse Services

2:00 Break/View QI Posterboards (*Cocoa Room*)

2:30 How to get started with a Change/Improvement Project (*Daytona Room*)

- Elizabeth Strauss

3:20 QI Project Opportunity

- Mike Quirke

3:30 Adjourn